


Command|8 Driver and Firmware Updater

This read me contains important installation, driver, and firmware information required to use your Command|8 with Pro Tools.

Special Driver Information for Windows Vista

Digidesign's standard Command|8 driver does not function properly on Vista machines. Users running Pro Tools 7.4 with a Command|8 on a Vista operating system must use a special Command|8 Vista installer.

 *You should not use the Command8 XP Setup.exe installer on your Vista machine, as it will not work.*

To install the Command|8 correctly on Vista, please follow these steps:

- 1 Install Pro Tools and restart your computer.
- 2 Find the correct Vista installer in the directory "Additional Files\Unsupported Software\Command8 Vista Installer" and run the installer.
- 3 Restart your computer and begin using Pro Tools.



See the Command|8 Guide for complete instructions on how enable the Command|8 in Pro Tools.

Special Driver Information for Windows XP

Installing Command|8 Controller and Installer

Installing Pro Tools and Command|8 at The Same Time

During Pro Tools installation, in addition to selecting Pro Tools, you must also select the Command|8 Controller and Driver option to ensure that the proper Windows components are included.

To install the Command|8 controller and installer (while installing Pro Tools):

- 1 Connect your Command|8 and turn it on.
- 2 When the 'Found New Hardware' dialog appears, do not cancel it.
- 3 Launching the Pro Tools Setup executable and check the appropriate components, including Command|8.
- 4 Restart your computer when prompted. You may now begin using Pro Tools and Command|8.

Installing Command|8 Only

To install the Command|8 controller and installer:

- 1 Connect your Command|8 and turn it on.
- 2 When the "Found New Hardware" dialog appears, do not cancel it.
- 3 Continue by launching Command8 Setup.exe.

4 Restart your computer when prompted. You may now begin using Command|8 with Pro Tools.



See the *Command|8 Guide* for complete instructions on how enable the Command|8 in Pro Tools.

Moving Command|8 To Another USB Port on Your Computer

Should you need to move your Command|8 to a different USB port on your computer, the driver must be re-installed for that port. You can choose to re-install the driver by using the Pro Tools installer disk and selecting 'Modify' and checking the Command|8 components or by running the Command8DriverInstaller.bat file located on your local drive in the Digidesign folder in Program Files. (The driver only needs to be installed once per port, so after it has been installed on a port, you can move your Command|8 without having to re-install it.)

Firmware Updater (Windows XP Only)

After you run the Command|8 installer, a firmware updater, as well as resource files for both Mac OS X and Windows XP, are included in the Command|8 folder on your computer. The Updater is provided in the event your surface firmware becomes corrupt and needs to be repaired or if you need to update the firmware to a newer version.

▲ *Note: The Command|8 Firmware Updater has not been fully tested on Windows Vista machines. It is recommended for the current time that Vista users do not run this updater. Full testing and qualification of the firmware updater will occur in the near future and be posted on www.digidesign.com/support.*

Your unit comes from the factory with version 02.00.00 firmware loaded. Included with the firmware updater is version 02.01.02 which improves fader performance on some systems. If you are experiencing some faders moving slightly in response to automation played back on adjacent channels, update your firmware to version 02.01.02.

When you are using Standalone mode, and the applications or MIDI devices you are working with do not send MIDI control messages for moving faders or for switch status LEDs, or if your Command|8 is performing poorly, you may need to load version 01.00.01 firmware, which improves Command|8 performance by disabling it from responding to incoming MIDI.

To download firmware to the Command|8:

- 1 Connect the USB cable to the host computer and to Command|8.
- 2 Make sure AC is plugged in, and turn on the power.
- 3 Launch the Command|8 Firmware Updater, named "C8FirmwareUpdater." The updater will recognize your unit and display the current firmware version.
- 4 Press the Update Firmware tab on the Updater. The application will ask you to locate the firmware you want to download. The firmware is a .srec (resource file).
- 5 Click to select the version you wish to download and click OK. The download process is automatic and will restart your Command|8 when complete. Do not move any faders or other controls while the download is progressing and wait until the download is complete to resume using your unit.
- 6 Once the download is complete, quit the Command|8 Firmware Updater.

Your Command|8 should be ready to use. See the *Command|8 Guide* for complete installation and operational instructions.