

Digidesign



June 1st 2007

North America Support Services Price List

All prices listed are subject to change without notice. All prices exclude tax.

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Support Services Retail Price List in US\$

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Digidesign Support Assurance Price List

Description	Part Number	List Price in US\$
DIGIDESIGN SUPPORT ASSURANCE FOR ICON and VENUE INTEGRATED SYSTEMS*		
Premium Support Assurance 24/7	8020-17265-00	4399
Priority Support Assurance	8020-17266-00	2899
Standard Support Assurance	8020-17287-00	799
Premium Support Assurance 24/7 (each additional system)	8020-17267-00	999
Priority Support Assurance (each additional system)	8020-17278-00	799
Standard Support Assurance (each additional system)	8020-17279-00	299
DIGIDESIGN SUPPORT ASSURANCE FOR PRO TOOLS HD OR MIX SYSTEMS WITH PRO CONTROL/CONTROL 24**		
Premium Support Assurance 24/7	8020-14077-00	3399
Priority Support Assurance	8020-14079-00	1899
Standard Support Assurance	8020-14075-00	599
Premium Support Assurance 24/7 (each additional system)	8020-14076-00	799
Priority Support Assurance (each additional system)	8020-14078-00	499
Standard Support Assurance (each additional system)	8020-17280-00	199
DIGIDESIGN SUPPORT ASSURANCE FOR PRO TOOLS HD OR MIX SYSTEMS WITH AVID VIDEO HARDWARE***		
Premium Support Assurance 24/7	8020-14060-00	2998
Priority Support Assurance	8020-14062-00	1598
Standard Support Assurance	8020-14058-00	598
Premium Support Assurance 24/7 (each additional system)	8020-14059-00	900
Priority Support Assurance (each additional system)	8020-14061-00	498
Standard Support Assurance (each additional system)	8020-17264-00	180
DIGIDESIGN SUPPORT ASSURANCE FOR STANDARD PRO TOOLS HD OR MIX SYSTEMS****		
Premium Support Assurance 24/7	8020-14066-00	2399
Priority Support Assurance	8020-14068-00	1199
Standard Support Assurance	8020-14064-00	399
Premium Support Assurance 24/7 (each additional system)	8020-14065-00	599
Priority Support Assurance (each additional system)	8020-14067-00	349
Standard Support Assurance (each additional system)	8020-14063-00	149
DIGIDESIGN SUPPORT ASSURANCE FOR MOJO EQUIPPED LE SYSTEMS		
Premium Support Assurance 24/7	8020-17281-00	949
Priority Support Assurance	8020-17282-00	549
Standard Support Assurance	8020-17283-00	349
Premium Support Assurance 24/7 (each additional system)	8020-17284-00	285
Priority Support Assurance (each additional system)	8020-17285-00	179
Standard Support Assurance (each additional system)	8020-17286-00	105
DIGIDESIGN SUPPORT ASSURANCE FOR DIGI 002 and DIGI 003 FAMILY		
Premium Support Assurance 24/7	8020-17033-00	650
Priority Support Assurance	8020-17034-00	350
Standard Support Assurance	8020-17035-00	149
Premium Support Assurance 24/7 (each additional system)	8020-17036-00	250
Priority Support Assurance (each additional system)	8020-17037-00	249
Standard Support Assurance (each additional system)	8020-17058-00	89
DIGIDESIGN SUPPORT ASSURANCE FOR THE DIGI 001 and MBOX, MBOX2 and MBOX2 PRO FAMILY		
Standard Support Assurance	8020-14080-00	99
DIGIDESIGN SUPPORT ASSURANCE FOR THE MBOX MINI		
Standard Support Assurance	8018-56461-00	79
DIGIDESIGN SUPPORT ASSURANCE FOR DIGIDELIVERY		
Premium Support Assurance 24/7	8020-55050-00	799
Priority Support Assurance	8020-55051-00	599
Standard Support Assurance	8020-55053-00	299
Premium Support Assurance 24/7 (each additional system)	8020-55054-00	349
Priority Support Assurance (each additional system)	8020-55055-00	249
Standard Support Assurance (each additional system)	8020-55056-00	149

* Assurance includes coverage for an Integrated Icon or Venue Console with an installed Pro Tools| HD system, Avid Video Peripheral, Digidesign Interface and a Digidelivery Server.

** Assurance includes coverage for a Pro Control or Control| 24 with an installed Pro Tools| HD or Mix system, Avid Video Peripheral and Digidesign Inter

*** Assurance includes coverage for an installed Pro Tools| HD or Mix system, Avid Video Peripheral and Digidesign Interfaces.

**** Assurance includes coverage for an installed Pro Tools| HD or Mix system and Digidesign Interfaces.

Digi-supported software and plug-ins also included for these assurances.

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Digidesign Onsite Services Price List

Digidesign Support Engineers are highly trained experts who can assist you with onsite consultations at your studio or business. Our Engineers can provide troubleshooting, set up, or tutorial assistance. This service is available to customers in selected local areas worldwide. Travel charges may apply if outside of these local service sites.

This service will be available Monday-Friday 8am-5pm at an hourly rate as noted below. After hours support is also available at a premium rate.

To schedule an onsite consultation with a Digidesign Support Engineer or to get additional information about this service, please contact your local Technical Support office.

Description	Part Number	List Price in US\$
DIGIDESIGN EXTENDED HARDWARE ASSURANCE FOR ICON		
Onsite Service per hour	9960-55532-00	150

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