

Torq 2.0.2

Known Issues for Mac OS X and Windows

This Read Me documents important compatibility information, improvements, and known issues for Torq® 2.0.2 software. This information applies when using the software with supported hardware on qualified computers running supported versions of Mac OS X and Windows.

Compatibility

Avid® can only assure compatibility and provide support for qualified hardware, operating systems, and software configurations.



For the latest compatibility information—including operating systems, and third-party products—visit the Avid website:

www.avid.com/torqFAQ

Changes in Torq 2.0.2

Torq 2.0.2 includes the following changes to resolve or improve issues in prior versions of Torq 2.0.

Updated compatibility with Mac OSX 10.6.7 and 10.6.8

TRQ-259 - FLAC and OGG files are now supported

TRQ-724 - The Master BPM can be edited using Shift click + keyboard

TRQ-865 - Fixed: One shot samples re-trigger if the same sample is loaded or unloaded to or from a deck while the sampler is engaged

TRQ-1204 - Improved Control Vinyl start and stop behavior when using Torq decks in External Control mode

TRQ-1502 - Improved deck synchronization behavior when using the Reverse effect

TRQ-1814 - Fixed: Play speed/state setting of a deck receiving a 'Double' from a track that is paused under External Control

TRQ-2065 - You can now scroll through Snapshots using either a trackpad or the wheel on your mouse

TRQ-2118 - The VST scanning window can be disabled by setting both VST directory searches to "No"

TRQ-2298 - Ctrl+Quick Cue now relocates a deck to the Quick Cue location in a paused state.

TRQ-2373 - Improved stability and error handling during track analysis

TRQ-2419 - Fixed: Manual Setup no longer defaults single input devices to External Control Input for any decks.

TRQ-2504 - Improved support when using multiple MIDI controller of the same make and model

TRQ-2505 - Edits made in the Database are no longer lost for WAV and AIF files in iTunes while audio files are being analyzed

TRQ-2528 - Shaffel and Hide Grid preferences are now saved whenever Torq is closed and relaunched

TRQ-2533 - Fixed some situations where loading a track causes the browser selection to loose focus

TRQ-2546 - Fixed an issue where anchored tracks play back at the wrong speed when disabling the Flatten button

TRQ-2560 - Pressing “Esc” while renaming or reassigning Snapshots now cancels the action, and leaves the Snapshot unchanged

TRQ-2574 - The Deck BPM field is now right-clickable on a single button mouse as well as the Trackpad in Mac OSX

TRQ-2650 - Toggle buttons now work as expected

TRQ-2678 - Fixed: Compatibility issue when using two Numark V7 configuration.

TRQ-2679 - Crossfader hard cut has been improved for better performance while scratching

TRQ-2685 - Inclusion of Sampler load to Deck 4 (Deck D) functionality in the Controller Assignments page

TRQ-2690 - Fixed an issue where a counter clockwise turn of certain rotary encoder types is less sensitive than when the encoder is turned clockwise

TRQ-2696 - Numark Mixtrack, Mixtrack Pro, and NS6 are now supported

TRQ-2700 - Cancelled snapshots now redraw correctly

TRQ-2708 - Fixed an issue that may cause Numark V7 and NS7 controllers to reset tracks to the beginning

There have been additional improvements in the following areas:

- Various Database improvements, including better management of the BPM and Metadata fields
- Improved Engine stability, including during file analysis

TRQ-2713 - Fixed: An issue which disabled HyperEffects integration.

Known Issues

Operating Systems

Mac and Windows

TRQ-1473 - Mac and Windows: Two separate processes are running when Torq is launched

Torq appears as two different processes in the Activity Monitor (Mac OS X) or the process tab in the Task Manager (Windows). This is correct behavior as Torq has a dedicated processes for audio playback. If one of these processes ends unexpectedly, there is a chance that the second one may still continue running. If this happens, either restart your computer or kill the process before restarting Torq.

TRQ-1607 - Certain screen savers may negatively affect Torq performance

Because some 3rd party screen savers may adversely affect Torq's performance, we recommend disabling your screen saver when using Torq in a performance environment.

Mac Only

TRQ-1021 - Mac OSX: Control Assignment Page - Assignments Editor - References to the Control (Ctrl) key

All references to the Control key (Ctrl) in the Assignments Editor, under the Conditions pop-up menus, translate to the Command key on your mac keyboard.

TRQ-2130 - Mac: Unplugging an iPod while Torq is running does not remove it from beneath the “iPods” Index listing

When unplugging an iPod from Torq, the iPod directory will remain in the file view.

Windows Only

TRQ-2042 - Windows: System font multiplier makes the GUI fonts larger and “cut off”

The Windows System font multiplier affects Torq fonts, causing some dialog boxes and icons to display incorrectly. If your font multiplier is not set to 100%, go to “Control Panel > All Control Panel Items > Display” to change the setting, and then restart your system.

TRQ-2330 - Windows: MIDI devices require a multi-client driver to operate directly with Torq 2.0 when ReWired

When using Torq as a ReWire slave to a host application, MIDI devices and interfaces must have a multi-client driver in order to work directly with both Torq 2.0 and the host application. If the device is class compliant, you will only be able to send MIDI to Torq through a rewire channel. This means that any MIDI mappings or preset functionality that was set up when Torq was used as a standalone program will not work under Rewire. If your MIDI device has a multi-client MIDI driver, please download and install the latest *compatible* version.

 *All M-Audio MIDI device drivers are multi-client.*

TRQ-2333 - On certain Windows systems, Torq Xponent will not be seen by Torq 2.0 while the application is slaved to Pro Tools via ReWire

To work around this issue, open Pro Tools, connect Xponent, and then launch the Torq Rewire channel.

Torq Performance

TRQ-592 - Decks are not updated in real time when editing the same “.tqd” file on multiple decks

If a song is loaded onto multiple Decks, and Tempo Anchors are edited on one of the Decks, the edits will be saved to the last Deck that is either unloaded, or that has a new song loaded on top of its original track. Please keep this in mind when performing Tempo Anchor edits. In this instance, it is recommended that only one instance of the song should be loaded onto a deck.

TRQ-749 - Using a Numark controllers with motorized platters may cause increased CPU load on some computer systems

On certain systems, using the motorized platter/scratching on the Numark NS7 may result in higher CPU usage than when motors are off. Increase the buffer size or disable the platter if you can hear pops or clicks in the audio signal.

TRQ-1700 - iPod Touch, iPhone, and iPod Nano 5g are not currently supported for Database connectivity

As of the initial Torq 2.0 release, the iPod Touch, iPhone, and iPod Nano 5g are not currently supported for Database connectivity.

TRQ-1827 - Message “Would you like to move the songs in the sub crate to the parent crate?” appears when there isn’t a parent crate

The message “Would you like to move the songs in the sub crate to the parent crate?” when there isn’t a parent crate can be ignored. The songs will be removed regardless of which button is clicked.

TRQ-2029 - When closing Torq, the program may crash if an iPod is unplugged while a song is being played or previewed from the device

If an iPod is unplugged while a track is being played from it, Torq may crash upon quit.

 *Torq does not support unplugging or “hot swapping” an iPod or hard drive while playing a song from it.*

TRQ-2132 - On the Controller Assignment page, the Decks names are 1,2,3,4 instead of A,B,C,D

TRQ-2135 - Certain audio files may take longer to load in decks

Certain audio files may take up to 4 seconds to load in a deck.

TRQ-2149 - BPM display may not update when the speed slider is set to -100%

Moving the Speed adjust slider to -100% may result in the tempo display not reading 0 BPM. The proper BPM will appear once the slider is moved away from -100%.

TRQ-2291 - Changes made to a song's metadata are not saved when the track is loaded onto a deck

Torq updates song information when it is loaded onto a deck. Because of this, any modifications made to a song after it is loaded in a deck will be over-written when the song is unloaded, or if another song is loaded on top of it. In order for edits to be saved, they must be made before the song is loaded.

TRQ-2416 - Adjusting the buffer size while Traq Morph is engaged causes the original track audio to play in conjunction with “Traq-Morphed” audio

Disable and re-enable track morph to correct the behavior.

TRQ-2531 - When the mixer is hidden, updating the color scheme does not update some center effects colors

Show and hide the mixer to correct issue.

TRQ-2564 - Playlists inherit column ordering from folders or database

To reset, shift double click a column to reset playlist to default order

TRQ-2583 - In some circumstances, anchored tracks will not visually sync correctly sync to other tracks to the left and right of the now line

Audio sync is not affected.

TRQ-2584 - When using wave or aiff files that are higher than 44.1 kHz, runout protection will engage earlier than expected

Runout protection time is proportionate to how high the sample rate is above 44.1 kHz.

TRQ-2612 - Image Line Gross Beat VST plug-in does not function properly in Torq 2.0.2

TRQ-2736 - To use 2 Denon DNS3700 with Torq, both of controllers should be assigned to MIDI Channel “1”

This configuration may differ from other software. Please consult your Denon DNS3700 manual on how to configure your devices.

TRQ-2740 - Resetting the Controller Assignments on a Denon DNS-3700 may load selected tracks listed in the browser