Installing Avid VENUE FWx32 Driver and Firmware

The instructions in this document are for installing the Avid VENUE FWx 32 driver for Pro Tools (Mac and Windows) and the Avid VENUE FWx firmware update for your FWx-equipped VENUE system. Both the driver and the firmware updates are required to upgrade Pro Tools and your VENUE system to run up to 32 channels to and from Pro Tools over FireWire.

System Requirements

The following are required to install the FWx32 driver for Pro Tools and the FWx firmware update:

- A qualified Mac or Windows computer running Pro Tools 10.0 or higher
- An FWx-equipped VENUE system or a VENUE SC48 running VENUE software 3.0 or higher

Overview

The Avid FWx32 driver is installed on your Pro Tools computer (Mac or Windows), and the Avid FWx32 firmware update is installed on your VENUE system. The process for installing the Avid FWx32 driver and firmware depends on the version of Pro Tools you are running and the drivers you may have installed, as follows:

- If you are currently running Pro Tools 10.0 or higher and you did not install the Avid FWx driver, you can immediately install the FWx32 driver and firmware update. See "Installing FWx32 Driver and Firmware" on page 1.
- If you are currently running Pro Tools 10.0 or higher and you installed the Avid FWx driver, it is recommended that you uninstall the Avid FWx driver before installing the FWx32 driver and firmware update. See "Uninstalling FWx Pro Tools Drivers" on page 2.
- If you are currently running Pro Tools 9.x.x and lower, you must update to Pro Tools 10.0 or higher, then install the FWx32 driver and firmware update.

Installing FWx32 Driver and Firmware

Mac

⚠️ *Do not begin this procedure with your computer connected to your VENUE system.*

To install the FWx32 driver on Mac and update VENUE FWx firmware:

1 Go to the Avid website (www.avid.com) and download the latest Avid FWx32 OSX updater for Mac (.dmg file).

2 After downloading the updater, double-click the .dmg file to uncompress it.

3 Double-click Avid VENUE FWx32.pkg to install the FWx32 driver on your computer.

4 Restart your computer when prompted to do so.

5 Connect your computer to the FWx FireWire port on your VENUE system.

6 Navigate back to the Avid FWx updater, and double-click Avid VENUE FWx Firmware Updater. The firmware update will take several minutes.

7 Launch Pro Tools, and do the following:

- Go to Setup > Playback Engine and choose Avid VENUE FWx32 from the Current Engine pop-up menu
- Go to Setup > I/O... and click Default on both the I/O Setup Input and Output tabs to confirm the presence of 32 I/O paths

Windows

To install the FWx32 driver on Windows and update VENUE FWx firmware:

1 Go to the Avid website (www.avid.com) and download the latest Avid FWx32 updater for Windows (.zip file). After downloading the updater, make sure the .zip file is uncompressed.

2 Double-click Install Avid VENUE FWx32.exe. You do not have to restart your computer.

3 Connect your computer to the FWx FireWire port on your VENUE system.

4 In your computer's Start menu, locate and double-click Avid VENUE FWx32 Firmware Updater. The update will take several minutes.

5 Launch Pro Tools, and do the following in Pro Tools:

- Go to Setup > Playback Engine and choose Avid VENUE FWx32 from the Current Engine pop-up menu.
- Go to Setup > I/O... and click Default on both the I/O Setup Input and Output tabs to confirm the presence of 32 I/O paths.

Uninstalling FWx Pro Tools Drivers

Mac

To uninstall the FWx Driver on Mac:

■ In the uncompressed "Avid_FWx32_OSX.dmg", double-click the "Avid VENUE FWx Uninstaller" and follow the on-screen directions to remove the driver.

Windows

To uninstall the FWx Driver on Windows:

1 Choose Start > Control Panel.

2 Select the Avid VENUE FWx32 driver from the list of installed applications.

3 Click Uninstall.

4 Follow the on-screen instructions to remove the plug-in.