

Read Me

Eleven Rack Editor on Mac OS X 10.8.x and Mac OS X 10.9.x, and Windows 7 and Windows 8

This Read Me documents important compatibility information and known issues for Eleven Rack Editor software on computers running Mac OS X 10.8.x (“Mountain Lion”) or Mac OS X 10.9.x (“Mavericks”), and Windows 7 or Windows 8.

Compatibility

Avid can only assure compatibility and provide support for qualified hardware and software configurations. Eleven Rack Editor is a 64-bit software application that is supported with the following 64-bit operating systems: Mac OS X 10.8.x, Mac OS X 10.9.x, Windows 7, Windows 8, and Windows 8.1. Eleven Rack Editor requires Eleven Rack Firmware version 2.0 or higher.



For the latest compatibility information—including qualified computers, operating systems, and third-party products—visit the Avid website (www.avid.com/compatibility).

Known Issues

Eleven Rack Editor does not show list of audio clips with Embedded Settings in the current Pro Tools session. (Item #161)

Unlike the Eleven Rack Control window available in Pro Tools 8.x through 10.x, Eleven Rack Editor does not show the available audio clips in the currently open Pro Tools session which contain embedded Rig settings.

On first launch after installation, Eleven Rack Editor window displays white space when moved. (Windows only) (Item #152)

When first launching Eleven Rack Editor, the application window is maximized and displays extra white space if the window is moved. Quit and re-launch Eleven Rack Editor to correct this issue.

Eleven Rack display shows “GetControlIndexCC: unknown model” when bypassing all pedals with the Option/Alt key. (Item #121)

When bypassing all effects by Option-clicking (Mac) or Alt-clicking (Windows), Eleven Rack displays an error. This error can be dismissed and safely ignored by saving the current Rig or selecting another Rig.

When choosing “Save All Rigs to Computer...”, overwriting an existing rigs folder does not work. (Mac Only) (Item #113)

When trying to replace an existing rigs folder by choosing “Save All Rigs to Computer...”, it may appear that the existing folder was replaced with the latest rigs. However, the existing folder will not have been replaced. Use “Save All Rigs to Computer..” and select a different location to save all current rigs. You can manually delete the old folder in the Mac Finder or Windows browser if desired.

Eleven Rack Editor window disappears in Mission Control view. (Mac only) (Item #101)

When Eleven Rack Editor is the focused application and Mission Control view is entered, the application window becomes unavailable. To reveal the Eleven Rack Editor window: focus another application or show the Finder, and then enter Mission Control view.

Noticeable volume decrease when saving or loading all Rigs to or from the computer. (Item #677)

When saving or loading all Rigs to or from the computer, there is a noticeable volume decrease in volume for the currently selected preset. Toggle preset back or forward by one preset and then back to the preset that was previously used to correct this issue.